

SERVICE PROVIDER INFORMATION

The information below is provided for your convenience from BPMI Properties. We have listed several companies that provide various services to homeowners. BPMI is not responsible or liable for any services rendered.

ELECTRIC COMPANY PROVIDERS

TXU	Customer Service: (972) 791-2888 or outside the DFW area: (800) 818-6132 www.txu.com
Cirro Energy	Customer Service: 800.MY.CIRRO (800) 692-4776 www.cirroenergy.com
Reliant Energy	Customer Service: (866)-222-7100 www.reliant.com
Champion Energy	Customer Service: (877) 653-5090 http://www.championenergyservices.com
GEXA Energy	Customer Service: (866) 961-9399 www.gexaenergy.com
<u>DALLAS WATER</u>	Customer Service Number: (214) 651-1441 www.dallascityhall.com
<u>ATMOS GAS</u>	Customer Service: (888) 286-6700 www.atmosenergy.com

HOME ENTERTAINMENT/PHONE & INTERNET PROVIDERS

ATT & ATT U-Verse	(800) 288-2020 http://www.att.com
Direct TV	(888) 777-2454 www.directtv.com
Dish Network	(888) 825-2557 www.DISHNetwork.com

911 – Emergency - **Dial 9-1-1** to make emergency requests for police, fire, and emergency medical services.

311 - Dial 3-1-1 to make non-emergency requests for service, such as hazardous potholes, stray animals, or traffic signal malfunctions.

You can also access many services through the website: www.311.dallascityhall.com/index.html.

The city services accessible from this Web site are some of the most common requests, from removing an abandoned vehicle, to reporting non-hazardous potholes. If you do not find an appropriate service request category on our Web site, or are uncertain whether the problem may be hazardous, please call 3-1-1. If you have any difficulty entering a service request, please contact us by dialing 3-1-1, and a 311 Service Agent will be glad to assist you. If you live outside the city of Dallas, or if you are calling from a wireless telephone, please call 214-670-5111.